General Terms and Conditions (GTC) - "Wine & Leisure – Pure Pleasure!"

Landlord: Gail Treuer, Burg Layer Strasse 8, 55452 Rümmelsheim

1. **Arrival:** from 3.00 pm **Departure:** by 11.00 am
   Alternative arrangements concerning arrival and departure times may be arranged individually with the landlord.
   NO SHOW:
   Should the guest not arrive by 10:00 p.m. on the day of arrival, the reservation is deemed terminated after a period of 48 hours, if notification is not received.
   Special requests and secondary agreements are generally possible but require written confirmation from the landlord.

2. **Payment:** The rental agreement is considered valid upon receipt of the deposit. The deposit, amounting to 50% of the rental sum, is due immediately and on receipt of booking confirmation. The remaining balance is then due 7 days prior to day of arrival. Failure to pay is considered withdrawal from contract and entitles the landlord to re-let the premises.
   In exceptional cases, the remaining payment can be made in cash upon arrival and by prior arrangement. EC cards, credit cards and cheques are not accepted.
   For short-term bookings (less than 7 days before arrival), the total amount must be **paid in cash upon arrival**.
   Additional costs for water, car parking space, waste etc are included in total costs.

3. **Cancellation**: The guest has the right to withdraw from the contract at any time. This must be made in writing.

   Cancellation Refund-Policy:

   - up to 15 days before day of arrival: free cancellation
   - 14 to 7 days before day of arrival: payment due - 50% of the total price
   - less than 7 days before day of arrival: payment due - 100% of the total price

   The cancellation receipt date applies. All payments received prior to confirmed cancellation will then be deducted.

4. **Guest Obligations**: The guest agrees to treat the apartment, its' facilities and contents with due care. Should damage occur during occupancy, the guest has a legal obligation to report said damage immediately. Any defects or issues

identified upon arrival must also be reported immediately; failure to do so may result in financial liability. A timely period must be allowed for the repair of any occurring damage. Compensation claims which are not reported immediately, also those received following departure will not be considered.
On the day of departure, the guest is to remove all personal belongings.

5. **Security Deposit:** a security deposit of € 50.00 covering any loss is payable on arrival on receipt of the Door Key. The deposit will be refunded in full on return and on day of departure. In the event of key loss or damage, the deposit will be retained.

6. **Data protection:** The guest gives his/her consent to the storage of personal data for the duration of the stay. Personal data is used solely for the purpose of the contract.

7. **Liability:** This listing has been created to the best of the landlords` ability. Liability is not incurred for any damage to the rental property caused by force majeure, severe weather conditions, power cuts and/or water shortage. Unforeseeable or unavoidable circumstances such as government orders, unexpected construction work or disruptions are also excluded from liability.

   Arrival and departure are the sole responsibility of the tenant. The landlord is not liable for personal belongings in the event of theft or fire. The tenant is fully liable for wilful damage or destruction.

8. **Severability clause:** Should one or more clauses of these terms and conditions be or become invalid, the validity of the remaining clauses remains unaffected.

9. **Final terms**: photographs and text on the web page serve as a realistic representation of the apartment and are not necessarily 100% identical. The landlord reserves the right to make changes to furnishings, fixtures and fittings as required, but of an equivalent quality.

These Terms and Conditions are subject to German legislation and serve for informational purposes only